



Phoenix Management, Inc.

9/15/2009

Ann Marie Beauregard
439SPTG/LGC
Westover ARB, Chicopee MA 01022

Dear Ann Marie,

I would like to take the opportunity to express my complete satisfaction with Security Construction Services that performed the renovation work on Bldg. 5375 here at Westover ARB.

As you know, I am the building manager and had several concerns about the renovations and the impact it would have on our daily operations of the Base Supply and Transportation Management functions for Phoenix Management Inc. I must tell you that my concerns were immediately erased once I began working with Security Construction Services and Mr. Keith Gage the Site Supervisor.

Security Construction Services ensured that I was informed every step of the way of this project and they continually worked around our needs and mission requirements to ensure that we were not hindered in any way. Our operations continued to run smoothly even while they were replacing doors, windows, resurfacing the building and all other renovations that they performed from electrical to the final clean-up and landscaping. I was also extremely pleased with the safety precautions that they took for not only their own personnel, but my building occupants as well.

The crew involved with the project, led by Mr. Gage was always pleasant, professional and cooperative with any request we had. I found it a pleasure to work with them and would not hesitate to work with them again on any project. Security Construction Services is a top notch performer in my experience!

If I can answer any questions you may have, please contact me at 413-557-3119.

Sincerely,
(Digitally signed)

KIM M. KILMER
Deputy Project Manager
Phoenix Management, Inc.